

Message to Patients

Not all services that your physician provides to you are insured through OHIP and your physician can request a payment from you for those services.

Listed below are examples of some of the services that you could be charged for.

Non-Medical Services

- **Chart transfer or summary of your medical records**, at your request.
- **Writing reports & completing forms**, such as:
 - Licensing, insurance forms
 - Federal government forms
 - Sick note/back to work notes
 - Medical/legal reports
 - Form physicals
 - Employer requested reports
- **Missed appointments** without sufficient notice
- **Long distance telephone charges**

Uninsured Medical Services

- **Cosmetic procedures** and related consultations/diagnostic tests
- **Routine eye examinations** for patients aged 20 – 64
- **Acupuncture**
- **Pre-departure travel medicine services** for travelling outside of Canada
- **Assessments/diagnostic tests** required for the completion of reports/forms/licenses
- **Medical advice via the telephone**
- **Telephone prescription renewals.**

Block Fees may be offered as an option in place of some of the above non-OHIP covered services. Quality health-care, medical advice and timely access are priorities Ontario's physicians intend to honour. Speak to your physician for more information about other health-care services that are not insured by OHIP and the fees that you may be charged.

Please note that some exceptions may apply.